



# Bureau of TennCare

2007



## New MCC Partners

- On April 1, 2007 two new MCC partners joined TennCare serving enrollees in Middle Tennessee
  - AmeriChoice
  - AmeriGroup Community Care
- TennCare sent our notices at the first of March and enrollees had until May 16<sup>th</sup> to change health plans



## Verify Member Eligibility

- TennCare Provider Services  
1-800-852-2683
- TennCare Online Services  
“TennesseeAnytime”  
<http://www.tennesseeanytime.org/tncr/>
- Managed Care Organizations  
<http://tennessee.gov/tenncare/pro-mcos.html>



# Medicare “Cross-Over” Claims

- TennCare Provider Services  
1-800-852-2683



# Medicare “Cross-Over” Claims

- HCFA CMS -1500 (08-05's)

Avoid errors and delays when  
submitting a paper claim...



- HCFA CMS -1500 (08-05's)

[illegible]



# Medicare “Cross-Over” Claims

## HCFA CMS -1500 (08-05’s)

- Include a copy of your Medicare EOMB and TPL EOB if applicable.
- Form locator 24 J - Service provider ID # that is rendering the service.
- Form Locator 32 - Service Facility Location
- 32 a - Enter the NPI #.
- 32 b - Enter the two digit qualifier identifying the non-NPI number followed by the ID number.



# Medicare “Cross-Over” Claims

## HCFA CMS -1500 (08-05’s)

- Form Locator 33 - Billing provider Info and phone number
- 33 a - Enter NPI of the billing provider.
- 33 b – Enter the two digit qualifier identifying the non – NPI number followed by the ID #.





# NPI

## Contingency Plan

- Cut off date for submitting "legacy" identifiers is 11/23/07
- See <http://tennessee.gov/tenncare/pro-npi.html> for additional information



## J codes and NDC numbers

### National Drug Code numbers

- Due to the Deficit Reduction Act, TennCare is requiring NDC, unit of measure and unit amounts for all drugs administered by a physician.
- This requirement is for all J-codes on a CMS1500/837P for dates of service on or after June 1, 2007.



# J codes and NDC numbers

## National Drug Code numbers

Data Element	837 Loop	Companion Guide Name	837P Segment	837I Segment
Drug Ingredient Billed Amount	2400	Line Item Charge Amount	SV102	SV203
Unit of Measure	2400	Unit or Basis for Measurment	SV103	SV204
NDC Quantity	2400	Quantity	SV104	SV205
	2410	Product or Service ID Qualifier	LIN 02	LIN 02
NDC -11 digit level	2410	National Drug Code	LIN 03	LIN 03
Drug Ingredient Paid Amount	2430	Service Line Paid Amount	SVD02	SVD02

(See <http://tennessee.gov/tenncare/forms/837pcompanion.pdf> for additional detail)

24. A. DATE(S) OF SERVICE						B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)			E. DIAGNOSIS PTRN	F. \$ CHARGES	G. DAYS OR UNITS	H. EPSDT Family Plan	I. ID. QUAL.	J. RENDERING PROVIDER ID. #
MM	DD	YY	MM	DD	YY			CPT/HCPCS		MODIFIER						
N400026064871	Immune Globulin Intravenous							UN2						N	1B	12345678901
10	01	05	10	01	05	11		J1563			13	500.00	20	N	NPI	0123456789

(See CMS 1500 claim form manual for additional detail)



# Information for TennCare Prescribers

## **Tamper Resistant Prescription Pads**

- Effective October 1, 2007 prescriptions for TennCare patients cannot be filled at the pharmacy unless written on a tamper resistant prescription pad or unless the prescription is subject to one of the limited exceptions.



# Information for TennCare Prescribers

## **Tamper Resistant Prescription Pads**

**Exceptions** – The following will **not** be subject to the tamper resistant requirement:

- Refills of written prescriptions presented at a pharmacy before October 1, 2007
- Prescriptions sent to the pharmacy electronically (either by e-prescribe or by fax)
- Prescriptions communicated to the pharmacy by telephone
- Drugs administered in nursing facilities, ICFMRs, and other institutional and clinical settings



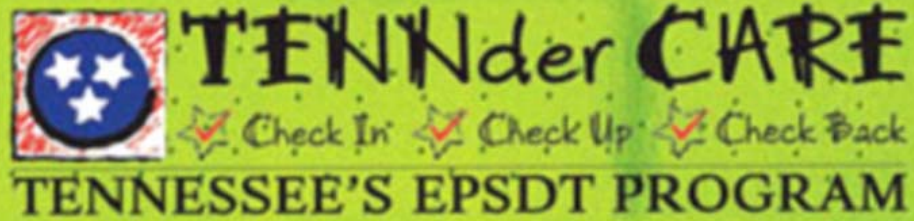
# Information for TennCare Prescribers

## **Tamper Resistant Prescription Pads**

**What is a tamper resistant prescription pad? –**

According to the federal government, to be considered tamper resistant on October 1, 2007 a prescription pad must have **at least one** of the following three characteristics:

- Industry-recognized feature(s) designed to prevent unauthorized copying
- Industry-recognized feature(s) designed to prevent erasure or modification of information written by the prescriber
- Industry-recognized feature(s) designed to prevent use of counterfeit prescription forms



TENNderCare is a full program of check ups and health care services for babies, children, teens and young adults who have TennCare.

★ Check In!      ★ Check Up!      ★ Check Back!



Check In!



- Free check ups
- Dental check ups and services
- Medical treatment
- Behavioral health services





# Check Up!

- Health history
- Complete physical exam
- Lab tests - as appropriate
- Immunizations
- Vision/Hearing screening
- Developmental/Behavioral screening
- Advice on how to keep your child healthy





Check Back!



- A follow up appointment (if needed)
- Next scheduled visit
- Any new health problem that comes up



Visit the TENNderCARE website at:  
<http://www.tennessee.gov/tenncare/tendercare>

- Download Brochures and Appointment Cards
- Receive online training
- View Reports
- Download Well Child forms
- And much more....



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# EPSDT Medical Record Review (MRR)

- MRR required by John B Consent Decree
- Provides opportunity to share child health materials & information with providers
- Provides venue for education & follow-up
- Long term goal - to improve patient care



# EPSDT Medical Record Review (MRR)

- Audits conducted once every year
- Early spring – usually March & April
- Onsite audit visit takes about 2 hrs
- State wide audit takes 7 weeks to complete



# EPSDT Medical Record Review (MRR)

Local Physician Offices

Health Departments

In 2007, 2 nurse consultants reviewed a total of 480 records at 325 doctors offices and health departments in 95 cities and towns across Tennessee



# EPSDT Medical Record Review (MRR)

1. HISTORY – *past, family, interval, developmental/behavioral*
2. PHYSICAL EXAM – *Unclothed*
3. LAB TESTS – *If indicated & age appropriate*
4. HEALTH EDUCATION – *Age appropriate topic/information*
5. VISION SCREEN – *According to recommended schedule*
6. HEARING SCREEN - *According to schedule*
7. IMMUNIZATIONS – *According to schedule*





# EPSDT Medical Record Review (MRR)

For Additional information visit:

[http://www.tnaap.org/epsdt/TNAAP\\_EPSDT\\_Manual\\_07\\_11\\_06\\_Web.pdf](http://www.tnaap.org/epsdt/TNAAP_EPSDT_Manual_07_11_06_Web.pdf)

or, contact:

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**TENNESSEE DEPARTMENT OF FINANCE AND ADMINISTRATION  
OFFICE OF TENNCARE INSPECTOR GENERAL**

**TENNCARE  
FRAUD & ABUSE HOT-LINE**

**1-800-433-3982**

**FAX: 615-256-3852**

**<http://www.tncarefraud.tennessee.gov>**

**If you suspect fraud and abuse in TennCare, please call the Office of Inspector General's  
Toll-free number or the local Nashville number to report it.**

**You do not have to give your name and can remain anonymous.**

**Remember, we all share in the responsibility for the success of TennCare.**



# TennCare Provider E-mail Subscription

Stay up-to-date with the latest provider-related news and information from TennCare.

Sign up at:

<http://tennessee.gov/tenncare/pro-emailsubcrip.html>